



# Mobile County

## COMMUNICATIONS DISTRICT

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7340 Zeigler Boulevard | Mobile, Alabama 36608 | 251-639-2360 | [www.mccd911.com](http://www.mccd911.com)

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## Position Advertisement

### Operations Manager

The Mobile County Communications District (MCCD) is looking for an experienced leader with a strong background in public safety communications, specifically in a 9-1-1 Center. The ideal candidate for our Operations Manager will not only be able to fill the job description, but must also have a heart for public safety.

The Mobile County 9-1-1 Center is a consolidated PSAP. We answer 9-1-1 calls for over 420,000 citizens and pride ourselves in maintaining high standards and being at the forefront of public safety communications in all aspects and endeavors.

#### **Job Title:** Operations Manager

Grade: 25      Salary Range Annually: \$80,828.80 - \$129,209.60

Entry Level Salary Range: \$80,828.80 - \$87,027.20 (DOQE)

To obtain the complete job description contact Hayley Clough at [hclough@mccd911.com](mailto:hclough@mccd911.com).

**Minimum Qualifications:** Bachelor's degree or any combination of related education, experience or certifications that will result in a candidate successfully performing the essential and necessary functions of the job.

Five years of progressively responsible experience in an emergency communications center, three of which must have been in a supervisory or administrative capacity in emergency communications.

Must be available for emergency call-ins on weekends, holidays and after-hours to support mission critical 24/7/365 operations.

Must possess a valid driver's license at the time of hire and maintain it throughout the course of employment.

Must successfully pass a complete security clearance check conducted on the local and national level.

**Preferred Qualifications:** APCO RPL

NENA CMCP

NENA ENP

Possess a working knowledge of current laws, operations, trends and overall management of a 9-1-1 Center.

**Physical Demands and Work Environment:** Work is primarily performed in an office environment with some outside travel.

**Pre-Employment/Post Offer Screening:** MCCD is committed to providing and maintaining a drug-free work environment. After receiving a conditional offer of employment, applicants are required to pass a drug test conducted at a site designated by MCCD.

Interested persons must submit a letter of interest along with a current resume to: Ashley Carlisle, Comptroller

[acarlisle@mccd911.com](mailto:acarlisle@mccd911.com)

**Deadline to submit information is COB Thursday, August 5, 2021.**